



Insight Analytics

KNOW YOUR INFRASTRUCTURE

IT performance and security issues cost you money and impact efficiency

Every time a device crashes or stalls, the end user wastes valuable time being unproductive, while IT resources are at work behind the scenes, fixing what caused the crash.

HOW MUCH MONEY IS YOUR BUSINESS BURNING ON IT ISSUES?

The single largest cause for continuous IT performance issues in an organization is lack of insight and overview. The majority of corporate users in an organization do not report the performance issues they experience, such as slow start-up times, crashes, failure to sync between systems and devices, etc.



If users don't report issues, IT have no idea what the state of the environment is.

If performance issues go undetected and unmitigated, you burn money.

If your environment automatically reports issues to IT, your insight is fact-based, instant and documented.

Your IT operation will never be flawless, but you can drastically minimize downtime and improve your organization's efficiency and bottom line if you understand your data:

Data visualization is the best way to understand infrastructure data.

Adding advanced analytics to support visualisation provides a competitive edge, and helps organizations explore and understand their data.

Understanding data enables the organization to predict potential outcomes and make decisions with confidence.

Our promise:

- ▶ With CTGlobal Insight Analytics, you always know the state of your IT environment.

Identify, mitigate and remediate security, compliance and performance issues as they happen.

Did you know?

The three most common reasons users don't report IT issues:

- ▶ They don't want to take the time to report it.
- ▶ They believe it is their own fault.
- ▶ They don't realize anything is wrong.

"In the average organization, Blue Screen of Death crashes cost 55 work days per 1,000 PCs"

Peter Odgaard, CEO, CTGlobal

How does CTGlobal Insight Analytics help?

How can we help?

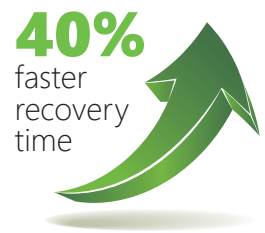
THE WINDOW TO YOUR DATA

CTGlobal Insight Analytics is a window – a customizable dashboard - into the state of your IT infrastructure. Your existing client management system contains all the data you need – but unless you add CTGlobal on top, you are unable to access and benefit from it.

CTGlobal Insight Analytics visualizes the data, and makes it actionable. At a glance, you can now view, structure, analyze, report and act on the state of your environment.

KNOW WHAT TO PRIORITIZE

With CTGlobal Insight Analytics you get a full summary of the compliance, performance and security issues impacting your business, enabling you to decide what tasks to prioritize.



How to get started

SET UP A DASHBOARD

We set up a customized dashboard with widgets that draw data from all the computers in your organization.

The dashboard

- ▶ shows you the state of your infrastructure in real-time
- ▶ lets you drill down into numbers that are unhealthy or require further investigation
- ▶ enables you to automatically kick off repairs and remediation for most issues
- ▶ provides in-depth reporting for the organization.

Free trial

TRY IT TODAY – EASY AND FREE

You get a free trial, with no limitations and no strings.

For the trial period we help you assess what it is important to get insights on – performance, security, compliance? – and start there.

Contact info@ctglobalservices.com for more information

What is CTGlobal Insight Analytics?

A PLUG AND PLAY DATA GENERATING TOOL, DATA GATHERING TOOL AND VISUALIZATION PLATFORM

CTGlobal Insight Analytics is an add-on to your existing client management system - Microsoft SCCM, your IBM BigFix, etc. This means you already have all the data you need, to fix things. What you get is visualization and actionable analysis of that data.

CTGlobal Insight Analytics is essentially plug and play. All data processing takes place on premise, on the servers and locations you trust and control, and no installation is required.

